Student Financial Aid Questions

As you complete your orientation modules, you may begin to have questions about your financial aid. The good news is that you are not alone and just like you there are 1,000s of students going through the same process this year virtually and they have questions, too. The better news is that we are here to help you through the process and answer any questions you may have regarding financial aid and paying your tuition and fees. Typically, when working on campus we have walk-in hours all day every day, but currently due to COVID-19, we are open to phone calls, emails and Zoom video meetings.

Speaking of Zoom video meetings, we will be having reserved times for our new incoming students to ask questions one-on-one. Students will be able to schedule a Zoom meeting or meetings to get their questions answered. Below are the dates, times, and method to schedule a meeting:

**DATES**

**JUNE:**
16, 17, 23, 24, 29, 30

**JULY:**
7, 8, 28, 29

**AUGUST:**
4, 5

**TIME**

9:00 a.m.-12:30 p.m.
and 1:30-3:00 p.m.

**REGISTRATION**

Email lima-financial.aid@osu.edu to set up an appointment.

**STEP 1:**

Email lima-financial.aid@osu.edu with “Financial Aid Drop-in” in the subject line

**STEP 2:**

Tell us what day and time you would like

**STEP 3:**

Check your Ohio State email for the confirmation email from the financial aid office. If the time works, you’ll get a Zoom meeting link via Ohio State email, if the time you selected has already been booked, then you will receive an email stating that and you’ll be asked to select a new day/time. When the time comes for your meeting, simply click on the link in the email.

There will also be a Parent Orientation Zoom event in late July. More information to come …
Ask Questions

The financial aid world is constantly changing, like a living organism. With those changes, financial aid professionals have questions, so we know that students and their parents have questions, too. The worst thing that you can do as a student is not seek an answer to your questions. No matter how small or trivial you think your question may be, you need to know that others have had the same question and that ALL questions matter and are important when it comes to your ability to pay for your education. Don’t hesitate, send an email or call to get the answer to your question. Here’s some very important advice: communication in college is HUGE, you must communicate with your professors, with your advisor, and with financial aid. We do not know that you are having trouble or have questions unless you tell us, so:

ASK US A QUESTION
ANY QUESTION!

FAFSA

The financial aid filing season officially began Oct. 1, 2019, with the launch of the 2020-2021 FAFSA (Free Application for Federal Student Aid). Once the FAFSA is processed, Ohio State will use the FAFSA information to calculate the amount and types of financial aid for which the student may be eligible. Ohio State’s priority deadline to have the 2020-2021 FAFSA completed and received by us was Feb. 1. Ohio State’s priority deadline to have all additional documentation received to our office is listed on your To Do List. Please keep in mind that Feb. 1 is the priority deadline, which is used for some of our scholarships and other university-awarded grants, if you have not completed the FAFSA and you wish to do so, please complete it now. If you complete the FAFSA and you are eligible for federal financial aid (Pell Grant and/or student loans) you will still be eligible to receive that federal aid. If you need assistance with filing the FAFSA or have questions about next steps or what documents on your To Do List mean, just ask. You do not have to wait for and schedule an appointment, just call or send an email.

Also remember that the FAFSA is not a one-and-done application, it does not last four years. The FAFSA must be completed each year you would like to receive federal aid.

IMPORTANT
UPCOMING DATES:

Financial Aid Drop-in dates/times
June: 16, 17, 23, 24, 29, 30
July: 7, 8, 28, 29
August: 4, 5
9:00 a.m.-12:30 p.m. and 1:30-3:00 p.m.
Registration information:
Email lima-financial.aid@osu.edu to set up an appointment

Tuesday, July 21
Parent Orientation (Zoom)
6:00-7:30 p.m.
Register at lima.osu.edu/rsvp
code: ParentOR20