

Ohio State Student Technology Checklist

Follow these steps on your cell phone to be prepared for classes.

Need help? Call the IT Helpdesk (614-688-HELP), open 24/7.

Forgot your username? Forgot your password?

- Your **username** is your last name, then a period, then a number.
We call this your “name-dot-number,” or “name.#” for short.
- Your **password** will be the same for all Ohio State websites.
- **Forgot either one?** Go to my.osu.edu and follow the prompts. Still stuck? Call the IT Helpdesk (614-688-HELP), open 24/7.

Connect to eduroam

1. Connect to the internet (you can use your cellular network or connect to the Ohio State guest network, WiFi@OSU).
2. Open a browser and go to wireless.osu.edu.
3. Click the “Connect to eduroam” button and follow the prompts.

Why eduroam?



Eduroam is the preferred secure wireless network at Ohio State, with osuwireless targeted for retirement in summer 2024.

BuckeyePass

A required security measure to keep your Ohio State account safe. Use buckeyepass.osu.edu to register and edit devices/phone numbers. If possible, register at least two devices (always register your cell phone, and add a secondary device such as a tablet if available), as you’ll need at least one of these with you while on campus.

Duo Mobile

Duo is the app that makes BuckeyePass work. Avoid using text messaging every time you sign in—enable push notifications instead. Download Duo from your App store, then set up your account. For help, visit it.osu.edu/students.



THE OHIO STATE UNIVERSITY

LIMA

Ohio State Email: Microsoft Outlook

You can always access your BuckeyeMail at email.osu.edu, but the Outlook app is much faster and can send you notifications, so you don't miss any important messages. Simply download the app from the Apple App Store or Google Play Store to get started!

Ohio State App: Download and Sign In

View your class schedule, final grades, BuckID balance, notes from advisors, and more! Search for "Ohio State app" in the app store or go to osu.edu/downloads/apps/ to download the app. Then click "Log In" and use your name.# and Ohio State password.

Carmen: Bookmark and Sign In

Go to carmen.osu.edu and add the website to your "Bookmarks" or "Favorites" on your web browser because you'll use Carmen every day. Carmen is Ohio State's learning management system to access course materials, contact professors, and keep track of due dates. Sign in with your name.# and Ohio State password. By the first day of classes, your courses will show up in the "courses" list.

Student Technology Loan Program

The Student Technology Loan Program provides qualified actively-enrolled students a tablet computer with keyboard and stylus free of charge! To qualify, students need to have submitted the FASFA prior to applying to the program. To request a device or learn more, please visit go.osu.edu/stlp.

Office 365 and Other Software

With your BuckeyeMail address, you have access to the entire Microsoft Office 365 suite at no additional cost! Simply download the applications from office365.osu.edu and sign in with your BuckeyeMail address and Ohio State password when prompted. Ohio State also offers licenses for various professional software that may be required for classes. These can be requested from go.osu.edu/it under the "Order Services" section.

AI Tools

Ohio State offers several university-approved AI tools, including Google Gemini and Microsoft 365 Copilot. Visit ai.osu.edu to get started with AI at Ohio State, learn more about how to obtain access to these tools and see Ohio State's AI use policy.

For additional technology resources, visit it.osu.edu/students

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Remember: If your email app isn't working, you can always access your email at email.osu.edu.

